User experience, processes, lessons learned from FY22, and improvements for FY23

FACET-II PAC Meeting 2022

Christine Clarke / FACET-II User Manager / Test Facilities

October 25-27, 2022
Outline

• Preliminary FY22 User statistics
• FY22 Experiment beam time breakdown
• User registration and onboarding process
• User training
• Experiment invitation and safety review process
• Installation work planning
• Beam time work planning
• User end of run feedback
On-site and total User demographics

- 12 experiments engaged in installation work, 10 experiments had beam time → ~120 users in FY23
- ~40% of users are on-site → 47 in total, 19 of which are from SLAC or Stanford
- 28 users from institutions other than SLAC/Stanford came on-site over the course of FY22 (Oct 2021- Sept 2022)
  - New arrivals peaked in June with 10 people arriving coincident with an extended access period and objective KPPs being attained
  - ~11 users stayed for at least 1 month
- Users participated in experiments remotely using zoom and remote access to control system
  - These users typically came on site for a short period to learn the set-up in situ and then participated remotely so these are recorded as on-site users

Provisional FY22 numbers – official data collection is done in November for the annual DOE data call

Nearly half of all FACET-II users are students or postdocs
FY22 Beam time

- 520 hours of beam time delivered to experiments
- 25% delivered to ML/AI and diagnostics
- Q1: Primary focus of Q1 was commissioning towards the objective KPP. Blocks of dedicated User time for ML/AI experiments.
- Q2: Objective KPP values for beam emittance and bunch length are now routinely achieved. ML/AI experiments continued, hardware installation of gas-jet, E-300 and E-320 tool and procedure development.
- Q3: Objective KPP values all achieved - holes in beryllium windows created!
- Q4: Full DPS installation of pumps. Experiments ramp up: see Compton scattering, helium and hydrogen plasmas, commissioning DPS (Doug’s talk)

**Pivoted program:** Differential Pumping System (DPS) partial installation. E-305/308 teams successfully laser ionized the gas jets, non-invasive Electro Optical Sampling (EOS) development.
User registration and onboarding

• User registers following step by step instructions on our website: https://facet-ii.slac.stanford.edu/user-resources/registration

• VUE Center (Human Resources and ESH Security)
  - Assigns SLAC ID
  - Manages DOE User Facility User Agreements
  - Ensures compliance to DOE O 142.3A Chg 1 (Unclassified Foreign Visits and Assignments Program)
  - Issues badge and dosimetry

• User Manager assigns User training and is the supervisor of non-SLAC users
  - E.g. Incident/Injury reporting process
  - Also UVFA (Unclassified Foreign Visits and Assignments) host to non-SLAC foreign national users

• User tells User Manager of travel plans ~a month before travel and User Manager relays this to the VUE Center
User training

- Course 219 - Environmental Safety and Health
- Course 115 - General Employee Radiation Training
- Course 120 - Work Planning and Control Overview
- Course 116+PRA - Radiation Worker 1 Training
- Course AD103 - FACET Orientation
- Course AD112 - Accelerator Control Room Orientation for non-Operators

To use class 4 laser:
- Course 253 - Laser Worker Safety Training
- Course 131 - Laser Accidents/Lessons Learned
- Course 253ME - Laser Worker Baseline Medical
- Course 253PRA - Laser Alignment Safety Practical

To handle gas bottles:
- Course 122 - Pressure System Operator (plus in situ walk-through)

Note: For FY22, this course was required but will now be voluntary:
- Course 100 – COVID-19 Training for Onsite SLAC Employees and Users
Experiment invitation, safety review, approval and release

- PAC performs critical scientific merit review for proposals but other criteria come into play when considering whether to invite an experiment to participate:
  - Ability of the facility to support the needs of the experiment (staff, hardware, beam configuration)
  - Readiness of the experiment to staff and perform the experiment safely
  - Compatibility of the experiment with the broader FACET-II program
- Experiments need to go through a safety review prior to being installed and operated

- Users and facility staff develop hardware design and operating procedures
- Facility staff identify safety training required
- Facility staff provide information for Radiological Safety review
- Facility staff perform Experiment safety review bringing in Subject Matter Experts as needed

- Facility staff ensure user safety training complete
- Facility staff support users for hardware installation
- Facility staff do installation planning and coordinate Area Manager release

- Facility staff confirm installation matches that approved in review
- Facility staff review user installation for readiness for beam time

SLAC
FACET-II PAC Meeting, October 25-27, 2022
C. Clarke User Experience
Tunnel Work Planning

• Accesses are planned across the accelerator facility in coordination with accelerator operations and safety division
  - Synchronized across the three programs: FACET-II, LCLS-II and LCLS
• We list planned access opportunities on our access planning spreadsheet
• Any user can add jobs to this google spreadsheet
• We want to plan ahead as much as possible – usually for the full run
• All jobs are required to have a procedure
  - There is a specific format being developed for laser work
  - Procedures are often in google docs (one off), or confluence or formal documents as they mature and are repeatedly used
• The coordinator develops a schedule for the work
  - We switch between two coordinators approximately every month to allow for vacations and other work commitments
• Urgent jobs or requirements for unplanned access go direct to the coordinator via slack/email/cell phone
Beam time work planning

- Each experiment has a SLAC and External Point of Contact for the coordination of beam time
- POCs collect requirements, shift-plans/procedures, channel request through review, negotiate schedule and staffing and shift start with operations
- All procedures/shift requests need to be reviewed by FACET-II science director, User Manager and Operations head (or designee/back up in case of absences)
- Shift requests/procedures should be submitted for review 2 weeks before anticipated beam time
- Note: SLAC POC is often involved in developing new functionalities, upgrades, maintenance etc. and also supporting the beam time of multiple experiments
  - External POC expected to drive process

<table>
<thead>
<tr>
<th>Experiment</th>
<th>SLAC POC</th>
<th>External POC</th>
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<tbody>
<tr>
<td>EOS/EOS-BPM</td>
<td>Duh</td>
<td>Chris Doss</td>
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<tr>
<td>E-300</td>
<td>PWFA</td>
<td>Ken</td>
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<tr>
<td>E-305</td>
<td>Filamentation/Gamma</td>
<td>Sebastien</td>
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<td>E-308</td>
<td>Plasma lens</td>
<td>Henrik</td>
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<td>E-320</td>
<td>SFQED</td>
<td>Sebastian</td>
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<td>Plasma imaging</td>
<td>Rafal</td>
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<td>E-326</td>
<td>ML/Al ECA</td>
<td>Brendan</td>
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<td>E-327/331</td>
<td>ML/Al</td>
<td>Claudio and Auralee</td>
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<td>E-332</td>
<td>Near field CTR</td>
<td>Doug</td>
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<tr>
<td>E-336</td>
<td>XTAL</td>
<td>Henryk</td>
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<tr>
<td>E-338</td>
<td>PAX</td>
<td>Ago</td>
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Get procedure + request reviewed  
Understand staffing, beam conditions  
Schedule beam time

Completed 2 weeks prior to anticipated beam time
User experience: Work Planning

- **Access days:**
  - Software work needs to be better integrated into the schedule, e.g. changes to servers impact access work especially
  - Last minute changes to schedules usually not good (nice to be flexible but usually a net bad). Respect invested time in work planning!
  - Limited laser shift time lead to attempts to do work in parallel but this usually meant slower overall, confusion etc.

- **Beam time shifts:**
  - POC role a little confusing - who was who and what their process is?
  - Last minute notice for beam time shifts, need to plan in advance (2-3 days minimum would be nice from user perspective, FACET-II staff request 2 weeks notice)
  - Need to do better to balance using FACET-II staff for staffing shifts vs capability improvements. Requests for new capabilities e.g. for DAQ, mean that FACET staff can’t support shifts.

- **FY23 improvements:**
  - Implement better cycle of transmitting requirements to Ops - we are working on a standardized format for the requests.
  - External POCs need to ensure experimental procedures are reviewed 2 weeks ahead of experiment
  - Experiment schedule should be planned 2 weeks ahead of experiment by External and SLAC POC working together
  - Will have a meeting with all POCs before start of run to ensure expectations on process are understood
User experience: Coming on site

- Cubicles assignment – unclear process. Would be useful to have a FACET-II cubicle assigned and then have Nadya involved for overflow
  - Nadya has worked on this and reserved the large cubicle 315B.14 for FACET-II Users
- Bikes: one bike available – increase bikes. Neville (electric cart) also a hit
- Due to increased use of ACR by LCLS-II (commissioning gets crazy!), experiments now more often operated from B244 without issues
User experience: Remote

- Remote shift work is another way of participating once you have been there else very frustrating.
  - Remote does not replace on-the-job training.
  - Cannot operate all aspects remotely e.g. laser, differential pumping, need some on-site presence.
- Can run experiments remotely (e.g. through control system) but some lagging from Europe especially so somewhat better on site. Still, feel should be possible to run completely remote.
- Zoom would be more useful on the controls computers so the screens can be shared (this is working in ACR but not in B244)
  - It is now working on the B244 controls computers!
User experience: DAQ and DAN

- FACET-II DAQ built upon E-200 DAQ developed during FACET
- DAN is an excellent tool to perform data analysis on shift, new for FACET-II
- Training sessions on using DAQ and data access would be useful
  - We held training sessions on DAQ and DAN over the year
  - Got a recording for Henrik’s DAN and uploaded it to our confluence site
  - Will hold another DAQ tutorial session and record it too
- DAQ allows for on the fly changes but this flexibility can also introduce quirks and changes need to be conveyed to the users (e.g. what is stable version?)
- Weird errors that needed SME intervention at the start - error handling improvements? Seemed to improve as run ran on
User experience: S20 Laser

- FACET-II staff set up laser for experiment
- The planning was good enough such that laser was turned on for the experiment a couple of hours before it was needed so it was typically ready in time
  - Some issues with auto-aligner tool that were later resolved
  - Improvements seen over time (comment specifically on probe line)
- On the job training of users so they can use the laser takes time but it is done such that people feel more safe and confident
- In-situ laser training during access time is good (need to see the set up in person else complicated to follow)
- Lesson learned/improvement: Build/test setup in laser room or B244 (especially helps to identify the right sized parts e.g. posts prior to the access)
- FYI Improvement to work planning for laser work in progress- a questionnaire that aims to cut down on time reiterating work in the tunnel in development
User experience: Vacuum/Differential Pumping System

- Operating well within the design parameters
- Until last couple of weeks, operated by expert Doug Storey
  - Procedures, watchdog etc. have been developed
  - Some limited user operation towards end of run
  - Expert on call by end of run rather than monitoring through shift
  - Hope to minimize failures that need expert intervention further
- FY23 improvements:
  - Building shielding around pumps. Deploy RADFETs for monitoring.
  - Training OPs on DPS system (session scheduled for November 3rd)
  - Adding N2 purge for improved pumping of H2
  - Remote gas control and regulator

Need stable operation > week for lithium oven operation
User experience: Dump diagnostics, cameras

• Dump diagnostics were all set up with easy to follow instructions
• Cameras often stop responding due to radiation however there is a good job of automating and sharing a defined process for camera revival
• Huge increase in the number of cameras supported compared to FACET
  - Need to curtail growth and consider how to share/optimize the camera deployment to relieve maintenance efforts
• FY23 improvements:
  - BBA final focus and spectrometer
  - Deploy Matlab watchdog for cameras and foils.
  - Improve engineering of plasma oven table so OTR foils are in same location whether under vacuum or vented

>100 cameras installed!
~ 3 times number at FACET
Questions?

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